



**Department of Procurement Services  
Central Nutrition Center**

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3176 Jackson Avenue · Memphis, TN 38112 · (901) 416-5550

**QUESTIONS AND ANSWERS**

**RFP 12052023ANW CNC Point of Sales and Workstation System**

1. Will Shelby County Board of Education accept a response for only the Point of Sale Computers, not Workstations? **Answer: Yes**
2. Will the requested quantity be ordered all at once, or will smaller orders be placed over the course of a year? **Answer: The requested quantity will be placed all at once.**
3. Does Shelby County BOE expect the awarded vendor to install the computers at the school sites? **Answer: No, computers will be shipped to an approved MSCS facility for asset tagging and software reimaging and deployment.**
4. The Pricing Schedule includes onsite hardware and labor with regard to the Warranty. Is this a requirement, or will a remote warranty response be acceptable? **Answer: Yes.**

Thank you,

Procurement Services